



Welcome to Santa's Lodge and St. Nick's Restaurant, where we are committed to the safety of our guests and employees! We are excited to be welcoming you back into our hotel, and we want you to be aware of the changes we have made in response to the COVID-19 pandemic. We are closely following guidelines from the CDC and our government to ensure you have a safe experience while visiting.



Please note: FACE MASKS ARE STRONGLY ENCOURAGED but no longer required

The following procedures are being implemented at Santa's Lodge:

- Employee Requirements: All employees will be required to stay home if they are experiencing any type of symptoms or are running a fever. They will be obligated to use proper hand-washing procedures and follow frequent sanitizing protocols throughout the building.
- Check-in Procedures: We encourage you to call our front desk once you arrive so we can take final payment if necessary for any remaining balance, check you in over the phone, and leave your keys on the counter for you to pick up. We are not currently having guests sign registration cards to minimize contact between our guests and staff. We also have 6-foot markers on the floor at the front desk should you need to speak with a front desk attendant and hand sanitizer will be available. Our attendants will remain a safe distance from you behind the counter.
- Pool Use Protocols: We are asking all pool patrons to utilize social distancing protocols by remaining at least 6 feet apart from other guests. Please use provided hand sanitizer as needed and bring towels from your hotel room to

use in the pool area. Pool towels will not be provided at this time. Pool doors, handles, loungers, and chairs will be cleaned and sanitized frequently.

- Stayover Treatment: We will not be treating stayover rooms to assure no employees enter your room once you take possession until after your departure. Should you need assistance or new linens while staying, please call the front desk and we will be sure to leave the items requested outside your door.
- Check-out Procedures: Guests are encouraged to call the front desk upon departure and leave their keys in their room rather than visiting the front desk to check out. All keys will be sanitized before reuse, and all rooms will be thoroughly deep cleaned with germicidal cleaner between rentals.

Our guests and employees are our top priority and we are committed to assuring a safe and healthy visit. Thank you for choosing Santa's Lodge!