

Santa's Candy Castle COVID-19 Response

Social Distancing / Guest Capacity

- Implemented new traffic flow inside the castle
- Separate entrance & exits are being utilized
- Families move in one direction, moving sequentially through marked zones
- Use of zones dramatically reduces the number of guests at the castle at one time
- Use of zones facilitates social distancing between families
- Fourteen foot long plexiglass partition added at candy counter & point of sale

Enhanced Cleaning & Sanitizing

- Sanitizer available at entrance and at point of sale
- Increased frequency of cleaning and sanitizing throughout the castle
- Reduced hours of operation to allow for additional deep cleaning & sanitizing

North Pole Network temporarily suspended

- Might be available later this summer - with modifications
- Capacity would be limited in order to maintain social distancing
- Computer workstations would thoroughly sanitized before each use

Onsite consumption of food/beverage temporarily suspended

- Includes temporary removal of interior seating
- Includes temporary suspension of Avalanche and Fire & Ice Challenges
- Includes temporary suspension of product samples

Other Employee Procedures

- Health screening of employees conducted before each shift
- Employees wear masks at all times

Other Guest Procedures

- Guests encouraged to wear masks
- Guests encouraged to use touchless payments
 - Apple Pay, Google Pay, and Samsung Pay are available
 - Cash and credit cards still accepted if guest cannot use touchless method